

CULTURAL VACATIONS & SAFARIS - GENERAL TERMS AND CONDITIONS

REGISTRATION & RESERVATIONS

A deposit of \$500.00 per person is required at the time of registration. The balance is payable 60 days prior to departure date. We reserve the right to request higher deposits if the client chooses special services, trains or products where a larger deposit is required. If a reservation is made within 60 days of the beginning of travel, the entire amount is to be submitted at time of the reservation. All tour participants must complete, sign and date a tour registration form and agree to these tour terms and conditions to validate and participate in any tour reservation with Cultural Vacations & Safaris Inc.

CREDIT CARD PAYMENTS / TOUR FORMS

All tour participants making payments by credit card agree that by signing credit card authorization, they agree to the tour terms and conditions in this brochure or tailor made itinerary, and not to request any charge backs on the card until any disputed matters are resolved with Cultural Vacations & Safaris Inc & Cultural Vacations.com

LAND ARRANGEMENTS INCLUDE HOTELS

Deluxe, First Class, 3 and 4 star and best available are indicated in tour packages featured in the itineraries based on a minimum of two persons traveling and sharing a room with private facilities. Categories assigned to hotels are the opinions of the tour operator and are selected based on location among other criteria. The right is reserved to substitute accommodations of a similar category when necessary.

MEALS

If included, they are indicated in the itineraries as follows:
B = Breakfast, L = Lunch, D = Dinner.

TRANSFERS & SIGHTSEEING

All airport/hotel transfers are included in all tour packages except for the Maldives where a choice of prices is given between jet boat transfer or air taxi. Tailor made itineraries may reflect your own way to and from hotels. Please refer to the itinerary. Brochure transfers take place when arriving and departing at all destinations on the scheduled dates of printed brochure or pre-arranged dates for custom made or tailor made itineraries when it states transfers are included. Sightseeing is included as per each program's day to day itinerary listed.

TAXES, ENTRANCE FEES & GRATUITIES

Hotel taxes and service charges as imposed by governments are included. Entrance fees to National Parks, museums and places of interest are included as listed in each itinerary. Gratuities are at the clients discretion. The USA and other countries taxes for air travel is not included. Some countries taxes may be collected at the destination when boarding your flights.

BAGGAGE HANDLING

The handling of one piece of checked baggage per person. 29" x 20" x 20", not to exceed 44 lbs is included. Some internal light aircraft flights in Africa, the Maldives, within China or other countries may have other lesser weight restrictions. Baggage and personal effects are carried at the owner's risk. Please note the risk of leaving them alone. Baggage insurance is strongly recommended.

NOT INCLUDED IN LAND PRICE

International air transportation when it is stated not included in your itinerary. Excess baggage charges, forwarding of baggage and purchases. Passport and visa fees and medical charges for inoculations. Items of a personal nature such as laundry, beverages, meals not included on programs, telephone/cable/fax charges. Baggage, trip cancellation and personal insurance. Airport taxes, airline insurance or fuel charges, Gratuities which are of a personal nature to naturalists, guides, escorts, drivers, baggage handlers, boat operators. Etc.

CHILDREN

Under the age 12, children sharing accommodations with 2 adults share a triple room. Each tour will be checked for any discount if not already listed in the charts. Children are not permitted at some lodges and accommodations if and where suppliers indicate.

SIZE OF GROUP - THE SINGLE TRAVELER

We guarantee departures and by doing so, from time to time there may be only one or more persons on any tour. If you are traveling alone and wish to share accommodations, every effort will be made to find you a comparable roommate. However, we cannot guarantee your compatibility with that choice found. We do this as a courtesy for you to save money.

TAILOR OR CUSTOM MADE ITINERARIES

Any tour package that is custom / tailor made to any Destination are subject to these terms and conditions.

TRAVEL DOCUMENTS

Each passenger must be in possession of a valid current passport which has not expired and is valid for at least six months from the date of your departure, round-trip airline ticket, and adequate funds for the duration of the stay. Obtaining a passport is the responsibility of each passenger. Details of visa requirements will be given at time of reservations or with your pre-trip information packet. You must obtain your own visas to any country that requires a visa before arrival. Ask your travel agent, visa service, or appropriate consulate for assistance with obtaining visas to your intended destinations.

INSURANCE: BAGGAGE, HEALTH / TRIP CANCELLATION - AT TIME OF RESERVATION:

Travel insurance is strongly recommended. A comprehensive policy is available from Cultural Vacations & Safaris and details will be automatically sent to each passenger who indicates and confirms the purchase of Insurance with your tour deposit. Sample policies will be sent upon request. Please call for Insurance prices:

CANCELLATIONS & REFUNDS

All requests to cancel must be in writing. Full refund minus a \$200.00 per person handling charge will be made if cancellation is received in writing no less than 61 days prior to departure, plus any prepaid deposits/penalties made to suppliers. If any rail, cruise or airline has any further penalty, these will be deducted and advised to you in writing. Thereafter, the following fees will be imposed based on the number of days prior to departure: Up to 61 days prior to departure: \$ 200 per person penalty. From 60 days to 45 days prior to departure 50 % of the tour costs per person are non refundable. 44-30 days: 75% of the tour costs per person are non refundable - 29 to 0 days - 100% of the tour costs per person are non refundable. In the event you are traveling during a peak travel period at the destination(s) the deposits and final payments are non refundable and the above list of penalties do not apply. No refund can be made for any tour accommodations, tour service, or tour feature that you do not utilize and if you cancel while the tour is in progress, no refunds will be made for any unused portions. Cultural Vacations & Safaris will not be liable for any claims reported past 30 days of the last day our service was provided. Your signature on tour participation application accepts these terms & conditions.

TOUR PRICES

The tour cost includes our planning, handling and all operational charges. Prices are based on tariffs and exchange rates effective at time of printing or tailor made itinerary is presented. In the event of severe currency fluctuation or tariff increase the cost listed herein are subject to increase. Land prices are guaranteed once deposit is received. Tariffs are established over many years and are confidential. No itemized costs or price breakdowns are provided prior, during or after a tour is completed. Late payments are subject to penalties and or cancellation of arrangements.

ALTERATIONS TO TOURS & ACCEPTANCE

Cultural Vacations & Safaris, in its absolute discretion, reserves the right to alter any route or other arrangements; offer substitutes, or to completely cancel the whole or any portion of a tour, should conditions necessitate. The right is also reserved to decline the acceptance of any person as a member of a tour should the presence of that person be prejudicial to the good conduct of the tour, or be contrary to the prevailing laws of the country visited and that person may be asked to leave a tour en route if such a situation arises without compensation.

AIR TRANSPORTATION RESPONSIBILITY & LIABILITY

Round-trip economy-class air transportation via any IATA or ARC carrier or charter flight if applicable. **Airlines and airlines schedules are subject to change without prior notice, at the sole discretion of the issuing carriers.** Air Tax and airline insurance surcharges are additional. The sole and exclusive responsibility and liability of any carrier used in these tours, shall be in accordance with and as limited by the contract of carriage in the passengers ticket, the applicable tariffs, and the provisions of the Warsaw Convention, if applicable. Carrier used shall not be responsible or liable for any act, omission, or occurrence during the time passengers are not on board its airplanes. All tours, services, and transportation (other than air) are furnished by contractors that are independent and that do not act for or on behalf of the carrier, nor are they servants of the same, and neither do they have any business relationship, as joint ventures or otherwise. Further, the carrier shall not be responsible or liable in any way for the accuracy of any representations of the tour operator and its agents on tours or tour services.

TOUR OPERATOR RESPONSIBILITY & LIABILITY

CULTURAL VACATIONS & SAFARIS, INC. (d/b/a Cultural or Cultural Vacations.Com and associated companies make arrangements on your behalf for hotel, lodge, camp, spa, health resort and other accommodations, for transport and conveyance by whatever means, as Travel Agents, on the express condition that they shall not be liable for any injury, damage, loss, accident, delay or irregularity which may be occasioned by reason of any defect in any vehicle, or through the acts of defaults of any Company or person engaged in conveying the passenger or in carrying out the arrangements of the tours, or otherwise in connection therewith, or any hotel/lodge proprietary or servant. Cultural Vacations and associated companies accept no responsibility for losses or additional expenses due to delays or changes in train, steamer, motor, air or other services, sickness, weather, strikes, civil disturbances, war, quarantine, force majeure, or other causes. All such losses or expenses will have to be borne by each passenger. Such conveyance, etc. is subject to the laws of the country in which the tour takes place and all claims are subject only to jurisdiction of courts of the country in which the cause of action arises. Cultural Vacations and associated companies reserves the right to employ sub-contractors to carry out all, or part, of the services provided and in the event of such right utilized, the terms and clauses above relating to the company's limit of liability shall apply. Disputes or any other claims are solely heard in the city of Longwood in the state of Florida where Cultural Vacations & Safaris operates.

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WE GO THE WORLD FOR YOU